Computing Technology Industry Association
(CompTIA)

DANTES Test Centers' Authorization	CompTIA offers certification examinations to members of the Reserve Components currently eligible to receive reimbursement.
	Only CompTIA's two international test vendors, NCS/Pearson/Virtual University Enterprise (VUE) and Thompson Prometric are authorized to administer CompTIA certification exams.
Background	CompTIA is a not-for-profit trade association representing more than 10,000 companies and professional IT members in the rapidly converging computing and communications market.
	CompTIA was established in 1982, and currently offers nine certifications to individuals in the IT industry. These certifications validate broad-based, vendor-neutral skills in various IT computer service and support positions.
	CompTIA develops certifications when companies come together under CompTIA's non-competitive umbrella and determines the need exists across the industry for a validation of a certain skill set within a technology. CompTIA then recruits companies, organizations, and subject matter experts to partner in providing development costs, resources and expertise to build the certification.
Address	**CompTIA** **1815 S. Meyers Road, Suite 300** **Oakbrook Terrace, IL 60181-5228** **Phone: (630) 268-1818** **Fax: (630) 268-1384** **E-mail:** info@comptia.org **Website:** www.comptia.org

Description

CompTIA Certification Exams	The following are certification examinations offered by CompTIA. • A+ • CDIA • CTT+ • I-Net+ • Linus+ • Network+ • Server+ • IT Project+ • E-Biz+
Eligibility Requirements	There are no pre-requisites or requirements to take any CompTIA certification exam.
A+ Exam Structure	For A+ Certification, the examinee must pass both the A+ Core Hardware Service Technician and the A+ Operating System Technologies Examination. Each examination consists of 20-30 questions to be completed in 30 minutes. **NOTE: Please be aware that a score determination may be made before the maximum number of questions is presented. Once a score determination is made, the exam will shut off.**
A+ Core Competencies	The competencies measured by this examination and the extent to which they are represented in the examination are:

Competency	Percent
• Installation, configuration and upgrading	30
• Diagnosing and troubleshooting	30
• Preventive maintenance	5
• Motherboard, processors and memory	15
• Printers	10
• Basic networking	10

Description, Continued

A+ Operating System Competencies

The competencies measured by this examination and the extent to which they are represented in the examination are:

Competency	Percent
• OS fundamentals	30
• Installation, configuration and upgrading	15
• Diagnosing and troubleshooting	40
• Networks	15

CDIA + Exam Structure

The Certified Document Imaging Architech exam consists of 68 questions to be completed in one hour. A score of 77 percent is required to pass; however the questions are not evenly weighted.

CDIA + Competencies

The competencies measured by this examination and the extent to which they are represented in the examination are:

Competency	Percent
• Gather business requirements	25
• Analyze business process	22
• Recommend solution	16
• Design solution	24
• Plan for the implementation	13

CTT + Exam Structure

The CTT+ certificate is a cross-industry credential providing recognition that a technical instructor has attained a standard of excellence in the training industry. This cross-industry certification is available to all training professionals.

To earn the CTT+ designation the candidate must pass both the certification exam and a performance (video) assessment in which the candidate demonstrates prescribed skills.

The exam consists of 105 questions to be completed in 1 hour 45 minutes. Instructions on how to prepare and execute the video performance assessment will accompany the test score report.

Continued on next page

Description, Continued

**CTT +
Competencies**

The competencies test whether candidates are able to:

Competency
Analyze course materials and learner information
Assure preparation of the instructional site
Establish and maintain instructor credibility
Manage the learning environment
Demonstrate effective communication skills
Demonstrate effective presentation skills
Demonstrate effective questioning skills and techniques
Respond appropriately to learners' needs for clarification or feedback
Provide positive reinforcement and motivational incentives
Use instructional methods appropriately
Use media effectively
Evaluate learner performance
Evaluate delivery of instruction
Report evaluation information

**i-Net + Exam
Structure**

The i-net examination is a vendor-neutral, entry-level certification that test baseline technical knowledge and skills of internet, intranet, and extranet technologies independent of specific internet related career roles. The i-Net exam consists of 72 questions to be completed in 90 minutes.

**i-Net +
Competencies**

The competencies measured by this examination and the extent to which they are represented in the examination are:

Competency	Percent
• Internet basics & clients	30
• Development	20
• Networking	20
• Internet security	20
• Business concepts	10

Description, Continued

Linux + Exam Structure The Linux + certification is designed to measure the competencies of the Linux Professional with 6 months of experience with the Linux operating system. The Linux + exam consists of 94 questions to be completed in two hours.

Linux + Competencies The competencies measured by this examination and the extent to which they are represented in the examination are:

Competency	Percent
• Planning the implementation	4
• Installation	12
• Configuration	15
• Administration	18
• System maintenance	14
• Troubleshooting	18
• Identify, install, and maintain system hardware	19

Network + Exam Structure The skills and knowledge measured by this examination are derived from industry-wide job task analysis and validated through an industry wide survey. The exam includes blueprint weighting, test objectives and example content. There are 65 questions on the exam to be completed in 90 minutes.

Description, Continued

Network + Competencies

The competencies measured by this examination and the extent to which they are represented in the examination are:

Competency	Percent
• Media & Topologies	20
• Protocols & Standards	25
• Network Implementation	23
• Network Support	32

Server + Exam Structure

This examination includes weighting, test objectives and example content. Example topics and concepts are included to clarify the test objectives but are not a comprehensive listing of the content of the examination. The Server + exam consists of 80 questions to be completed in 90 minutes.

Server + Competencies

The competencies measured by this examination and the extent to which they are represented in the examination are:

Competency	Percent
• Installation	17
• Configuration	18
• Upgrading	12
• Proactive maintenance	9
• Environment	5
• Troubleshooting & problem determination	27
• Disaster recovery	12

Description, Continued

IT Project +
Exam Structure

The IT Project + examination is designed for IT professionals with 12 months of experience in leading, managing, and directing small IT projects. IT Project + examines the business, interpersonal, and technical skills required to successfully manage IT projects as defined by experts in the industry.

CompTIA's A + certification or i-Net certification are strongly recommended. The IT Project + exam consists of 85 questions to be completed in two hours.

IT Project +
Competencies

The competencies measured by this examination and the extent to which they are represented in the examination are:

Competency	Percent
• Scope definition	27
• Preliminary planning/project planning	39
• Project execution	29
• Closure	5

e-Biz + Exam
Structure

The e-Biz + examination will enable candidates to understand basic concepts and key drivers of e-Business, help identify major market/enterprise issues that impact e-business and, address critical technology issues that enable business transformation.

The e-Biz + exam consists of 60 questions to be completed in one hour.

e-Biz +
Competencies

The competency measured by this examination and the extent to which they are represented in the examination are:

Competency	Percent
• Fundamentals	20
• Strategy and planning	20
• Initiatives and implementation considerations	38
• Infrastructure	22

How to Obtain an Application

Application Visit www.comptia.org to find out more about CompTIA's certification including:

- Test objectives
- Training materials and courses
- Frequently asked questions

CompTIA has two delivery options for taking the exam. To locate the nearest testing location or to register for an exam visit NCS/VUE at www.vue.com/comptia or Prometric at www.2test.com.

Certification Fees

Certification Fees The fees for certification exams offered by CompTIA are:

Examination	Fee
A+ Core Hardware	$139
A+ OS Technologies	$139
CDIA	$199
CTT+ Certified Technical Trainer	$199
CTT+ Video	$199
i-Net+	$199
Linus+	$199
Network+	$199
Server+	$199
IT Project+	$199
e-Biz+	$199

Cancellation and Refund Policy

Cancellation & Refunds

Test vouchers are valid for one calendar year and expire after that period. No refund or reimbursement will be given for unused vouchers. There will be no extensions.

Administration

Military Administration

CompTIA offers certification examinations to members of the Reserve Components currently eligible to receive after-the-fact reimbursement.

There are two categories of military certification examination applicants:

- Full-pay Applicant – applicant pays for examination and organization fees
- Military Assistance Applicant – Military Service pays part of the examination and organization fees.

Civilians Administration Overseas

CompTIA's two international test vendors, NCS/Pearson/Virtual University Enterprise (VUE) and Thomson Prometric, will provide tests to DoD civilians stationed overseas.

Recertification

Maintenance Requirements

Once certified by CompTIA, the applicant is certified for life.

Problems

Problems	If information pertaining to the examination is not received in a timely manner or if you have questions, please contact CompTIA at (630) 268-1818.

Certification Retake Policy

Retake Policy	In the event a candidate fails his or her first attempt to pass any CompTIA certification test, CompTIA does not required any waiting period between the first and second attempt.
	However, before any candidate's third attempt or subsequent attempt to pass any CompTIA certification test, the candidate shall be required to wait for a period of thirty calendar days from the candidate's last attempt.
	If the candidate violates CompTIA's Candidate Conduct Policy, the candidate may not be eligible to register or schedule any certification test for a minimum period of twelve calendar months from the date of determination.

Examination Preparation

Study Preparation	Prospective candidates are encouraged to go to www.comptia.com/certification/cert_resources.htm to get the certification exam outlines and objectives.

Security

Test Loss or Compromise	Refer to Part I of the *DANTES Examination Program Handbook (DEPH)* for complete instructions if there is a CompTIA test loss or compromise. Contact DANTES immediately and refer to specific Service regulations for complete instructions if there is a CompTIA test loss or compromise. DANTES address is:

DANTES   **Phone: (850) 452-1360**
Code 20F   **DSN: 922-1360**
6490 Saufley Field Road **Fax: (850) 452-1161**
Pensacola, FL 32509-5243

Approved for Veterans Reimbursement

MGIB Reimbursement	Eligible veterans may obtain reimbursement from the Department of Veterans Affairs for the cost of taking CompTIA's examinations. Additional information about this program may be found on the VA's website at: www.gibill.va.gov/education.

Official Source of Information

CompTIA Certification Examination	The CompTIA website is the official source of data about the CompTIA certification examinations, which can be found at www.comptia.com.

Web Pages and E-mail Address

DANTES Web Address	Access the DANTES web pages at http://www.dantes.doded.mil.
CompTIA Web Address	Access the CompTIA web page at www.comptia.com.
DANTES E-mail address	The DANTES Certification Program E-mail address is certprog@voled.doded.mil.